

# Finding Well & Groundwater Information Online

1. **North Carolina Dept. of Environment & Natural Resources (NC DENR),  
Division of Water Quality**

[www.NCwaterquality.org](http://www.NCwaterquality.org)

*-The agency responsible for statewide regulatory programs in groundwater and surface water protection. DWQ's mission is to preserve, protect and enhance North Carolina's water and groundwater resources through quality monitoring programs, efficient permitting, responsible management, fair and effective enforcement and excellence in public service.*

2. **North Carolina Dept. of Environment & Natural Resources (NC DENR),  
Division of Water Resources**

[www.NCwater.org](http://www.NCwater.org)

*-This Division administers programs for river basin management, water supply assistance, water conservation, and water resources development. The Division conducts special studies on instream flow needs and serves as the State liaison with federal agencies on major water resources related projects. The Division also administers two environmental education outreach programs, Stream Watch and Project WET.*

3. **North Carolina Cooperative Extension Service**

[www.ces.ncsu.edu](http://www.ces.ncsu.edu)

Some publications offered...

- Your Water Supply- Well Construction and Protection
- Protecting Water Supply- What shape is your well in?
- Health Effects of Drinking Water Contaminants
- Nitrate in Drinking Water
- Volatile Organic Chemicals (VOC's) in Drinking Water
- Lead in Drinking Water
- Questions to Ask When Purchasing Water Treatment Equipment
- Home Drinking Water Treatment Systems



4. **North Carolina Ground Water Association**

<http://www.ncgwa.org>

5. **Sponsored by the National Ground Water Association,  
Wellowner.org provides ground water and water well info**

<http://www.wellowner.org>

6. **US Environmental Protection Agency**

<http://www.epa.gov>

- Browse EPA topics/ water/ ground water/ wells/ private drinking water wells/
  - Booklet- Drinking Water From Household Wells
- Browse EPA topics/ water/ ground water/
  - Citizen's guide to groundwater protection

- Browse EPA topics/ water/ ground water/

- Groundwater primer

<http://www.epa.gov/safewater/>

- Ground water & drinking water homepage  
(includes EPA drinking water standards- maximum contaminant levels)

## 7. US Geological Survey (USGS)

<http://www.usgs.gov>

Technical Resources- Ground Water/ USGS Ground Water Publications/

- Booklet- Groundwater
- Basic ground water hydrology
- Flow & storage in groundwater systems
- Groundwater & the rural homeowner
- What is groundwater
- Aquifer basics

## 8. Water Systems Council

[www.watersystemscouncil.org](http://www.watersystemscouncil.org)

***If you are having a problem with your well, and suspect that it may not have been constructed properly, or wish to report an uncertified well contractor operating in your area, please contact the DENR Regional office nearest you...***

NC DENR CUSTOMER SERVICE HOTLINE

1-877-623-6748 ([www.envhelp.org](http://www.envhelp.org))

NC DENR- Central Office, DWQ- Well Contractors Certification Commission Now online at... [www.NCwelldriller.org](http://www.NCwelldriller.org)

Joanne Rutkofske 919-733-0026 x315 (Well Contractors Certification Program- continuing education, exams)

Drew Morgan 919-733-0026 x302 (Well Contractors Certification Program- enforcement, applications)

Gail Winley 919-733-0026 x0 (Well Contractors Certification Program & Registration as a Pump Installer)

NC DENR- Central Office, DWQ- Aquifer Protection Section: 919-733-3221

NC DENR- Asheville Regional Office 828-296-4500

NC DENR- Fayetteville Regional Office 910-433-3300

NC DENR- Mooresville Regional Office 704-663-1699

NC DENR- Raleigh Regional Office 919-791-4200

NC DENR- Washington Regional Office 252-946-6481

NC DENR- Wilmington Regional Office 910-796-7215

NC DENR- Winston-Salem Regional Office 336-771-5000

### Fun facts:

- A "well contractor activity" is defined as the construction, installation, repair, alteration, or abandonment of any well.

### Fun facts:

- A certified well contractor must be present at all times when well contractor activities are being conducted.



### Fun facts:

- There are currently ~1,000 NC certified well contractors.

### Fun facts:

- Well contractors are required to carry their certification card with them at all times when performing well contractor activities.